

COURSE SYLLABUS

PO Box 1189 1042 W. Hamlet Avenue Hamlet, NC 28345 (910) 410-1700 www.richmondcc.edu

COURSE: HSE 110 INTRODUCTION TO HUMAN SERVICES

HOURS: Lecture: 2 Lab/Shop: 2 Work Exp/Clinical: 0 Credits: 3

COURSE DESCRIPTION:

This course introduces the human services field, including the history, agencies, roles, and careers. Topics include personal/professional characteristics, diverse populations, community resources, disciplines in the field, systems, ethical standards, and major theoretical treatment approaches. Upon completion, students should be able to identify the knowledge, skills, and roles of the human services worker.

PREREQUISITE(S): None

COREQUISITE(S): None

TEXTBOOK(S) & OTHER SPECIAL REQUIREMENTS:

Open Educational Resources (OER) are listed in the course Moodle.

STUDENT LEARNING OUTCOMES:

Upon successful completion of this course, the student will be able to:

- 1. Define and describe the work skills and job roles of a human service worker.
- 2. Discuss how past and future history of human services impact the delivery of community resources.
- 3. Define and discuss how human needs arise from problems experienced in living.
- 4. Describe and demonstrate the professional skills needed to effectively work in a human service agency.
- 5. Describe and communicate orally and in writing the role the client-centered approach plays in the integration of services of the whole person in global human service systems.
- 6. Recognize and describe the role ethics plays in the delivery of human services.
- 7. Identify and discuss how the delivery of human services is impacted by local, state, national and international social problems and economic resources.
- 8. Define and describe how deeper personal and professional self-awareness impacts the client/worker relationship.

***Please refer to the online version of the Richmond Community College Program & Course Catalog and the Student Handbook for current academic and general information.